

# Web services. Built to last.

Small businesses deserve websites that actually work. CitiIT Limited builds custom digital presences – designed from scratch, hosted properly, and supported after launch. No templates. No hidden costs. Your first year covers everything at £49/month. After that, as low as £15/month.

## // 01 – Getting started

### The setup package

<p>Website Design / Build / Maintain</p> <h1>£49</h1> <p>per month</p> <p>Interest-free instalments £588 total – all Year 1 costs fully covered</p> <p><b>MOST POPULAR</b></p>	<ul style="list-style-type: none"><li>/ <b>Initial consultation</b> / Scope requirements, agree design direction and set a launch timeline</li><li>/ <b>Website design &amp; build</b> / Custom site built to your brand – no templates, no compromise</li><li>/ <b>Domain registration</b> / Your chosen domain registered in your name – you own it, not CitiIT</li><li>/ <b>Hosting &amp; maintenance</b> / 12 months of secure hosting with backups and security monitoring</li><li>/ <b>Invoice &amp; business card design</b> / Branded print-ready assets designed to match your website</li><li>/ <b>3 months free revisions</b> / Text, price and content changes free of charge for the first three months</li><li>/ <b>365-day support</b> / Dedicated email and phone support, 09:00-17:00, every day of the year</li></ul>
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<p>After Year 1</p> <h1>From £15</h1> <p>per month</p> <p>Running costs only Design &amp; build fully settled</p>	<ul style="list-style-type: none"><li>/ <b>£15/month hosting</b> / Secure hosting, security monitoring and backups</li><li>/ <b>Domain renewal at cost</b> / Passed through at exactly the registrar cost – no markup</li><li>/ <b>Optional email add-on</b> / Professional email at your domain for £10/month</li><li>/ <b>No exit fee</b> / Cancel ongoing services with 30 days written notice after Year 1</li></ul>
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## // 02 – After the contract

### Ongoing & add-on services

Service	Description	Price
Monthly Hosting	Continued secure hosting, monitoring and backups	£15/mo
Annual Domain Renewal	Passed through at exact cost – no markup	At cost
Professional Email	Business email at your domain. Includes Google Workspace	£10/mo
Additional Pages	New pages – dish pages, gallery, booking etc.	£30/page

<b>Revisions &amp; Development</b>	Per hour after the 3-month free revision period	<b>£30/hr</b>
<b>Promotional Graphics &amp; Merch</b>	Social posts, posters, flyers, branded merchandise	<b>£30/hr</b>

// 03 – Working together

## Terms & what to bring

Service conditions	What you provide
<ul style="list-style-type: none"> <li>- The £49/month covers all design, build and Year 1 costs – interest-free</li> </ul>	<ul style="list-style-type: none"> <li>- Logo or branding assets if available</li> </ul>
<ul style="list-style-type: none"> <li>- Free revisions for 3 months from the website launch date</li> </ul>	<ul style="list-style-type: none"> <li>- High-quality photos of the business, dishes, or products</li> </ul>
<ul style="list-style-type: none"> <li>- Revisions after this period are charged at £30 per hour</li> </ul>	<ul style="list-style-type: none"> <li>- Accurate menu items, prices and allergen information</li> </ul>
<ul style="list-style-type: none"> <li>- Missed payments: service suspended after 7 days written notice</li> </ul>	<ul style="list-style-type: none"> <li>- Access to existing domain if transferring</li> </ul>
<ul style="list-style-type: none"> <li>- Reactivation after suspension: £25 fee</li> </ul>	<ul style="list-style-type: none"> <li>- Written approval before the website goes live</li> </ul>
<ul style="list-style-type: none"> <li>- Cancel ongoing services with 30 days written notice after Year 1 – no exit fee</li> </ul>	
<ul style="list-style-type: none"> <li>- Pricing may be updated with 30 days written notice</li> </ul>	
<ul style="list-style-type: none"> <li>- A full service agreement is provided before work begins</li> </ul>	

// Ready to start?

## Get your business online. From £49 a month.

Everything included in Year 1. From Year 2, just £15/month to keep your site live – plus domain renewal at cost. No lock-in, no exit fees, and your domain is always yours.

**£49**

per month, Year 1

**£15**

per month, Year 2+

**3**

months free edits

**365**

days support/year

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